Member Update

Happy New Year!

We realize there are a lot of questions and concerns about what is going on with the recent resignations of the Ranch Manager and Maintenance Forman and want to assure all members that the board is diligently searching for the replacement for the Ranch Manager. Finding the right person to fill this position will be a challenge but making sure we choose the best possible candidate is the ultimate goal and we will do everything possible to make sure the right person is chosen to lead the ranch moving forward.

The Board will supervise the ranch operations in the interim until a new manager is chosen. There will be a Board officer on the ranch until a suitable Manager is chosen to assure any issues that may occur are addressed. All department heads will continue to supervise their departments as always.

Ted Ledbetter has been appointed as interim maintenance supervisor until the new ranch manager has been chosen. The new permanent maintenance supervisor will be chosen by the new manager.





Now for what is happening at the ranch. The Board has authorized the purchase of a low hour Champion road grader to get our roads back in shape. The purchase price was \$17,500 which is just slightly above what we paid to lease a grader for one month last year. We have also entered into an agreement to buy a portable gravel screening plant for \$16,000 to facilitate the harvesting of gravel for use on our roads, campgrounds and compounds. This plant will replace the homemade gravel screener which has been plagued with mechanical and structure issues as well as being very slow in processing the much needed gravel. We should be able to have the plant moved soon . Next on the improvement list is the replacement of 2 of the 3 housekeeping vehicles which have also been a constant issue in cost and time in keeping them running. We purchased 2 ,2017 Dodge Caravans with just over 32,000 miles each at a cost of 17,300 each . Also purchased was another 2017 Dodge Caravan with just over 24,000 miles for the marketing department to replace the 90's model Ford van that had become completely unreliable as a tour vehicle for potential new members also just over \$17,400. These three vehicles will serve these departments dependably for years to come and help to raise our image above that of the fleet of unreliable mix we had previously.

We have been pushing for the free WIFI situation to be addressed for quite some time. The equipment to do the job was purchased last spring but the project just kept being put off. Our Information Technology company was contacted and arrangements were made to hire the tower climbers to install the equipment needed to complete the project. The first phase of installing the transmitters was completed on December 2nd and 3rd. Phase 2 was completed on December the 20th (CONTINUED NEXT PAGE)

(Foggy will be last but before the spring opening) The free WIFI was turned on December 20th and while it is up and working there will be issues and adjustments made on going to get full service throughout all campgrounds. It will be a work in progress as deficiencies are found and addressed.

Our next project is to clear the path of trees between the tower at the office and the main tower at the front gate. Right now we are able to get a decent signal through the trees that are blocking some of the signal due to the leaves being gone in the winter. We have looked into our options of clearing the path and will move forward with the best option as soon as that is decided but we will proceed with this to make sure it is done this winter to avoid the blockage issue and increase our signal to allow for maximum signal strength. This item is on the upcoming January Board meeting agenda to address.

Also the expansion of compound 6 has begun and should be ready for occupants in the next couple of months again depending on weather. We will be processing lots of gravel for the compound. All of the fencing is complete and graveling is currently under way. This will get us 40 full size (50'x15') spots as well as a few shorter spots for smaller trailers in the near future. We are in the process of graveling the area now which will take a couple of weeks or so to complete.

Another issue that has been ongoing for quite some time has been the Kitchen issues in the Ranch Restaurant. We investigated and found motor fan issues with both the intake and exhaust systems. The Exhaust motor was replaced to increase flow which has made a huge improvement already. We are having the system evaluated and flow measured to achieve the correct balance in air makeup and adjustments and or modifications made to the system as required.

Our continuing cleanup of the roadsides, front drive and field areas of the unsightly growth is underway as well and is mostly complete.

We are also working to update the website and keep it updated and timely to keep members informed of up coming events, schedules and whats going on so check back to www.cloud9ranch.com frequently.

The rebuilding of the Wilder 2 campground is progressing on schedule and will be ready for use when the other campgrounds open in the spring. The water and sewer is complete and most of the electrical work is in place and wiring is well underway. Transformer to be installed by Howell Oregon after our wiring is completed. After this work is complete then just the additional gravel and finish dirt work will be done.

So on top of the always on-going projects these are what are happening right now and WILL be completed soon. There are many other issues that we're all aware of and we will be taking these on soon. Please take the time to speak to one of your board members with comments or concerns, attend your Board meetings and learn what's going on, volunteer for a committee or project or just drop us an email. Information for how to contact a board member as well as current schedules and event information can be found at www.cloud9ranch.com

Thank you for taking the time to read this and we hope to be able to meet your expectations for 2020 and years to come.

Sincerely, Your Cloud 9 Ranch Club, INC. Board of Directors

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